



4,500L-50,000L WATER TANKS  
— **DELIVERY GUIDE** —



## OUR DELIVERY PROCESS



Order Has  
Been Placed



Make  
Payment



Ensure Site  
Access



We'll Call You When your  
Tank Is Almost Ready



Prepare For Your  
Tanks Arrival



Your Tank Is  
Delivered

# HOW TO PREPARE FOR YOUR DELIVERY

## STEP 1. ENSURE YOU HAVE TRUCK & TRAILER ACCESS

### SITE ACCESS



4.5m wide gate access  
38,500L to 50,00L



3.5m wide gate access  
4,500L to 27,500L



5.2m height clearance



Space for 20m  
truck & trailer



### PLEASE ENSURE



No obstacles  
next to pad



Space for truck &  
trailer next to pad



No overhanging  
obstacles



Space for truck & trailer  
to turn around onsite



Truck path is clear



100mm max  
pad height



### LIMITED SITE ACCESS

Delivery will be to an agreed point, purchaser responsible for tank relocation. **If you require assistance, please contact our friendly team on 1800 555 185**



Driver must not be  
left unattended  
during delivery



Customer must  
follow the drivers  
instructions

## STEP 2. PREPARING FOR YOUR TANK

### YOUR TANK



Driver must be accompanied at all times



People fit for manual handling on-site to assist



23KL, 25KL, 27.5KL, 38KL & 50KL  
2 physically able people



38,000L, 50,000L  
Truck has unloading equipment<sup>^</sup>



### YOUR TANK PAD



Tank pad prepared before arrival



Pad must be clear of sharp objects



Pad must be smooth & level



Base diameter must be 10% larger than tank diameter

\*All tanks fit-outs are completed in our factory prior to delivery. If you require a custom fit-out, please confirm at the time of ordering. If no custom layout is provided, tanks will be supplied with our standard configuration: Ball Valve at 180°, Overflow at 90°, Lid & Leaf Strainer at 180°.

<sup>^</sup>Tilt trailer or Crane dependent on truck.



Drivers do not install tank to roof & downpipes



Drivers will not attempt any unsafe work practices



### UNSAFE DELIVERY LOCATIONS

Will be changed to an agreed point, with the purchaser responsible for tank relocation post delivery. **If you require assistance, contact our friendly team on 1800 555 185**

### Site Preparation

Your storage tanks foundation must be smooth, level and free of any sharp objects, the diameter of the base should be no less than the diameter of the vessel chosen. Remember that the foundation is vital to maintain tanks integrity. (See *product guarantee conditions*).

**Note:** Plumbing from your catchment source is the responsibility of the purchaser and all storage tanks must be installed as per West Coast Poly's installation guide to maintain a valid warranty.



# TRUCK AND TRAILER ACCESS

To ensure our truck and trailer can access your property, please take into account road access, ensure your gate is the correct size, and set at least 6-8m back from the road verge so our trucks can turn and straighten.



Please consider the requirements for a 20m long truck & trailer to access your property as per illustration. Gate/crossover width & vehicle height must be considered. Limited access may result in a change to the delivery point, where the purchaser will be responsible for post delivery tank relocation.



## WE ARE HERE TO HELP

If you have any concerns please raise them with our dispatch staff when they call to confirm delivery date