



— OUR PROMISE —
PRODUCT WARRANTY



THANK YOU

Thank you for choosing a West Coast Poly product. The trust you place in us means a great deal. As a family-owned and operated WA business, we take pride in supporting the growers, diggers, home owners and builders who keep our state moving forward. For over 20 years, we've been supplying high-quality, long-lasting polyethylene storage tanks to essential industries across WA.

Established in 1999 in Canning Vale, Perth, West Coast Poly is committed to engineering excellence. Our products are built to handle WA's tough conditions, and our **Engineered. Tested. Certified. Trusted.** commitment ensures they meet the highest standards. With our Manufacturer's Guarantee, you can have complete confidence in the quality and workmanship of your new liquid storage product.

We appreciate your business and look forward to supporting your storage needs for years to come.

Built for Excellence

ENGINEERED. TESTED. CERTIFIED. TRUSTED.

FEA-CERTIFIED DESIGN & ADVANCED ULTRASONIC THICKNESS TESTED

WARRANTY SCHEDULE

PRODUCT	SIZES	WARRANTY
Large Capacity Water tanks*	4,500L – 50,000L	20 Years
Residential Water Tanks	320L – 4,500L Slimline	10 Years
Liquid Fertiliser Storage Tanks	25,000L & 50,000L	15 Years
Cartage Tanks	Water & Liquid Fertiliser Original Range 3,500L & 5,400L Cartage Range 600L – 17,000L	10 Years
Diesel Storage Tanks	5,000L – 10,000L	10 Years
Diesel Storage Pump System	12 or 240 PIUSI Diesel Pump Kit	12 Months
Adblue Storage Tanks	5,000L – 10,000L	10 Years
AdBlue Storage Pump System	12 or 240 PIUSI AdBlue Pump Kit	12 Months
Troughs	Rectangular Supa Trough, Rectangular Long Trough, Heavy Duty Round Trough, Donut Trough	5 Years
FireGuard Tank	Compact Tank: 600L – 1,000L Responder Tank: 600L – 3,000L	10 Years
FireGuard Pump	Davey 5155HV Fire pump with 5.5hp HondaGX160 engine UPGRADE OPTION Davey Firefighter Pump Twin Impeller 526HV	As per manufacturer
Water Pumps + Constant Pressure Systems/Units	Davey Assorted Pumps	As per manufacturer

*20 year warranty effective as of the 19 June 2019.

PRODUCT GUARANTEE TERMS & CONDITIONS

1. This Product Guarantee applies to products that are supplied by West Coast Poly Pty Ltd (ACN 087 707 551) (the Company), that are specified in the warranty schedule. The duration of the warranty for the product is specified in the warranty schedule. Guarantee does not cover "Special Build Polyethylene Storage Tanks". Guarantee is given for the benefit of the Buyer of the product.
2. This Product Guarantee is given in addition to consumer guarantees provided under law and cannot exclude them.
3. This product Guarantee guarantees the materials and workmanship of products against leakage from the date of delivery (**Warranty Schedule Period**) provided that the following conditions are satisfied:
 - (a) The tank must be installed in accordance with the Company's installation instructions included in the instruction sheet found on the Company website, including but not limited to compliance with the following installation requirements:
 - (i) The foundation of the Tank must be fully supported across its entire area so that the base support of the Tank remains flat and level at all times;
 - (ii) Pipe work must not place any loading on the wall(s) of Tank (the Company highly recommends flexible couplings be used);
 - (iii) Overflow size must equal or exceed inlet size;
 - (iv) Tanks are designed for atmospheric pressure only and must be vented to prevent it from being subject to pressure or vacuum;
 - (v) Tank foundations must be compacted flat, level & free of sharp objects; failure to compact may cause the foundation to settle overtime time, causing the tank floor to mushroom inwards which could lead to failure;
 - (vi) Sand foundations that are exposed to weather must be retained around the bottom circumference to prevent wind and water erosion undermining the Tank;
 - (vii) Special note: Foundation preparation is the responsibility of the buyer (purchaser) prior to tank delivery
 - (b) The Tank must be used to store liquids at an ambient temperature only; and
 - (c) The Tank must be secured to prevent movement when empty.
4. Except as required by law, this Product Guarantee does not cover, and neither the Company nor its employees or agents shall be liable for any loss or damage (including any consequential or special loss or damage) of any kind whatsoever caused by or arising from:
 - (a) The negligence of the Company, its employees or agents;
 - (b) Use of the Tank for any purpose other than the advertised storage (which must be stored at an ambient temperature);
 - (c) Fittings and attachments (supplied and/or installed by a third party);
 - (d) Misuse, abuse, accidents, fire or natural disasters;
 - (e) Change or fading of the colour of the Tank;
 - (f) The Tank not being installed in accordance with the Company's instructions; and
 - (g) Any modification of the Tank which has not been made by the Company or in accordance with the Company's written authorisation.
5. Any claim made under this Product Guarantee is subject to inspection on site by the Company to verify the cause of the leakage. Following the onsite inspection of the Tank, if the Company is satisfied that the above conditions have been complied with and that the fault is due to a manufacturing defect, the Company will repair or replace the faulty Tank within the Guarantee Period.
6. If the Company determines that leakage in the Tank is caused by factors other than a manufacturing fault, the Company shall advise the Buyer of the issue and the Buyer must pay the costs of repair or replacement of the Tank.

HOW TO MAKE A CLAIM

To make a claim under this Product Guarantee, the Buyer must contact the Company in writing to either the Company's postal address or email address set out below. Alternatively, the Buyer may telephone the Company on the phone numbers set out below:

2 Uppsala Place, Canning Vale WA 6155

Tel: (08) 9456 5888 | Fax: (08) 9456 5855 | Freecall: 1800 555 185

Email: info@westcoastpoly.com.au

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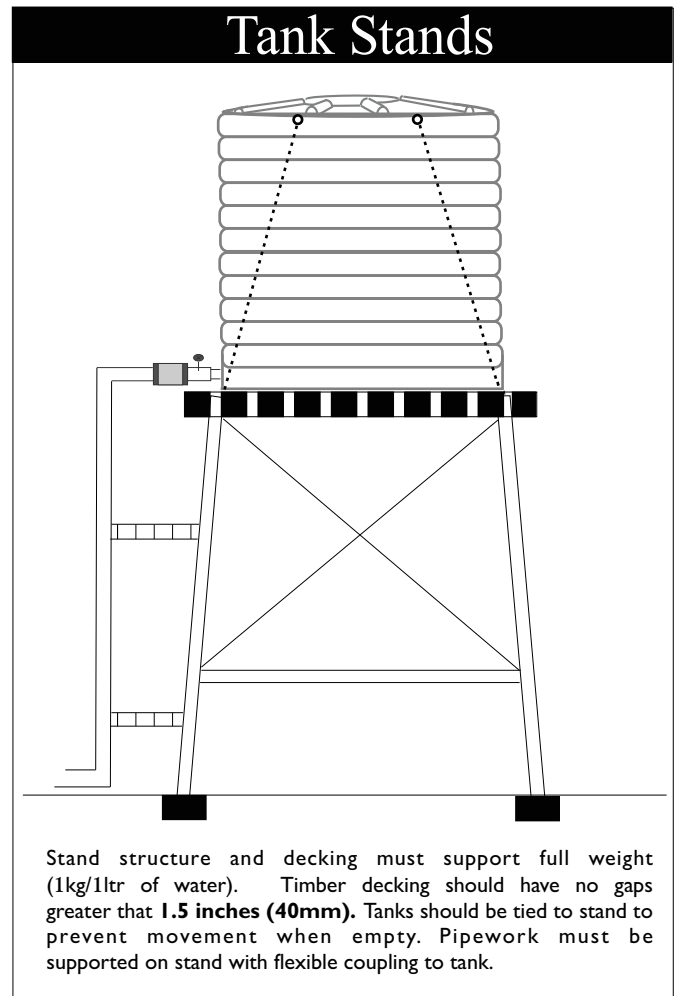
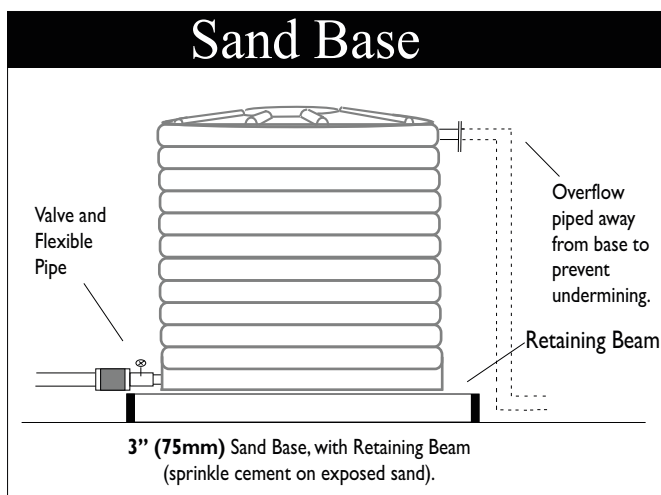
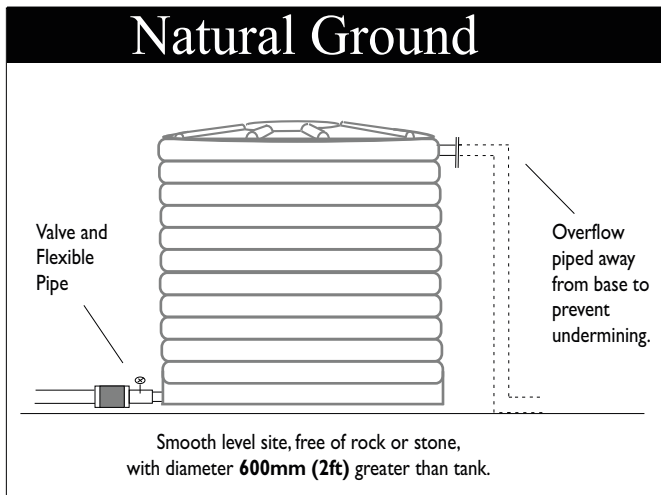


INSTALLATION OF RURAL TANKS GUIDELINES

The following information is a guide to installing tanks from 4,500 Litres (1000g) to 50,000 Litres (11,100g)

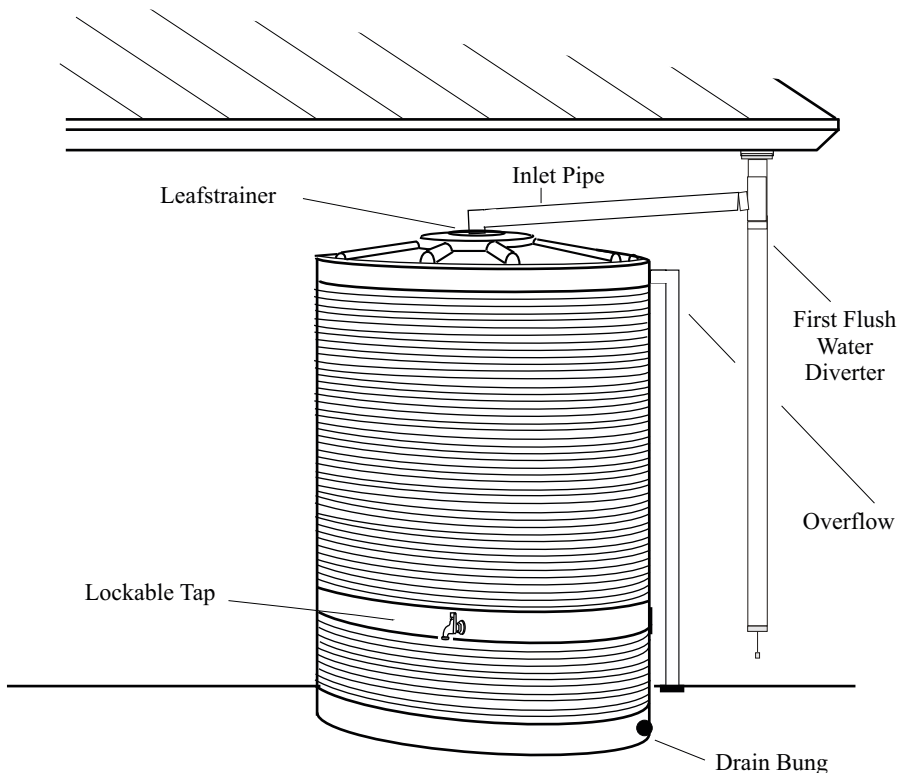
CRITICAL POINTS TO REMEMBER

- If a sandbase is used we advise that intermittent checks over a period of time should be made for the effects of erosion.
- Base of tank must be fully supported across its entire area (base support must remain flat at all times).
- Failure of the tank due to insufficient base support is not the responsibility of the manufacturer.
- Pipe work should not place any loading on tank wall (flexible coupling is recommended).
- Overflow size must be equal or exceed inlet size.
- Tank must be vented to prevent it being subject to pressure or vacuum (leaf strainer or breather must be installed).



GUIDELINES FOR PLACEMENT OF RESIDENTIAL TANKS

The following information is a guide to installing and maintaining Residential Tanks from 320L to 4,500L Slimline



INSTALLATION

Select a smooth, firm, level surface on which to site the tank (paving, concrete or sand are all suitable).

Ensure the roof, gutters and down pipes in the catchment area are clean and free from depressions that may hold leaves, dirt or stale water.

Position the tank so that the tap is easily accessible and the downpipe from the gutter is on a gradual (3% or greater) slope to the leaf strainer on the roof of the tank.

Connect overflow pipe to the fitting provided or install inlet pipe so that it can be removed when tank is full.

NB: Pipework shown on diagram is for demonstration purposes only and not supplied by West Coast Poly.

Standard Fittings Include
Leafstrainer, Lockable Tap, Mosquito Proof Overflow and Drain Bung.

MAINTENANCE

- Allow the first rains to flush clean the roof area and downpipes before directing water into your tank.
- At regular intervals, check to ensure that the gutters, pipework and tank leafstrainer are clean and free from debris.
- Once a year or when the water level falls below the main tap, remove the drain bung at the base of the tank and allow it to drain completely. If any sediment remains in the bottom of the tank, it can be hosed out with tap water.

These simple steps will ensure a continuing supply of clean, fresh rainwater.

WIND LOAD RESTRAINT FOR RESIDENTIAL TANKS

