



## WEST COAST POLY PTY LTD - WATER STORAGE TANKS WARRANTY SCHEDULE

### Product Guarantee

1. This Product Guarantee applies to Polyethylene Rural/Agricultural Range water storage tanks from 4,500L to 27,500L for a period of Twenty (20)\* years and Polyethylene Urban Water Storage tanks ranging from 720L to 3000L for a period of Ten(10) years supplied by West Coast Poly Pty Ltd (ACN 087 707 551) (the Company). Guarantee does not cover "Special Build Polyethylene Storage Tanks". Guarantee is given for the benefit of the Buyer of the Water Storage Tank.
2. This Product Guarantee is given in addition to consumer guarantees provided under law and cannot exclude them.
3. This product Guarantee guarantees the materials and workmanship of Water Storage Tanks against leakage from the date of delivery (Guarantee Period) provided that the following conditions are satisfied:
  - (a) The Water Storage Tank must be installed in accordance with the Company's installation instructions included in the instruction sheet provided with the delivery of the Water Storage Tank, including but not limited to compliance with the following installation requirements:
    - (i) The foundation of the Water Storage Tank must be fully supported across its entire area so that the base support of the Water Storage Tank remains flat and level at all times;
    - (ii) Pipe work must not place any loading on the wall(s) of the Water Storage Tank (the Company highly recommends flexible couplings be used);
    - (iii) Overflow size must equal or exceed inlet size;
    - (iv) Water Storage Tanks are designed for atmospheric pressure only and must be vented to prevent it from being subject to pressure or vacuum;
    - (v) Tank foundations must be compacted flat, level and free of sharp objects; failure to compact foundations may cause the foundation to settle overtime time, causing the tank floor to mushroom inwards which could lead to failure;
    - (vi) Sand foundations that are exposed to weather must be retained around the bottom circumference to prevent wind and water erosion undermining the Tank;
    - (vii) Special note: Foundation preparation is the responsibility of the buyer (purchaser) prior to tank delivery
  - (b) The Tank must be used to store water at an ambient temperature only; and
  - (c) The Tank must be secured to prevent movement when empty.
4. Except as required by law, this Product Guarantee does not cover, and neither the Company nor its employees or agents shall be liable for any loss or damage (including any consequential or special loss or damage) of any kind whatsoever caused by or arising from:
  - (a) The negligence of the Company, its employees or agents;
  - (b) Use of the Water Storage Tank for any purpose other than the storage of water (which must be stored at an ambient temperature);
  - (c) Fittings and attachments (supplied and/or installed by a third party);
  - (d) Misuse, abuse, accidents, fire or natural disasters;
  - (e) Change or fading of the colour of the Tank;
  - (f) The Tank not being installed in accordance with the Company's instructions; and
  - (g) Any modification of the Tank which has not been made by the Company or in accordance with the Company's written authorisation.
5. To make a claim under this Product Guarantee, the Buyer must contact the Company in writing to either the Company's postal address or email address set out below. Alternatively, the Buyer may telephone the Company on the phone numbers set out below:

**7 Uppsala Place, Canning Vale WA 6155**  
**Tel: (08) 9456 5888 • Fax: (08) 9456 5855 • Freecall: 1800 555 185 • Email: [info@westcoastpoly.com.au](mailto:info@westcoastpoly.com.au)**
6. Any claim made under this Product Guarantee is subject to inspection on site by the Company to verify the cause of the leakage. Following the onsite inspection of the Tank, if the Company is satisfied that the above conditions have been complied with and that the fault is due to a manufacturing defect, the Company will repair or replace the faulty Tank within the Guarantee Period.
7. If the Company determines that leakage in the Tank is caused by factors other than a manufacturing fault, the Company shall advise the Buyer of the issue and the Buyer must pay the costs of repair or replacement of the Water Storage Tank.